

Cabinetry Warranty Details



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Congratulations on being the proud owner of a new Potvin Kitchen.

We trust you are already enjoying your new kitchen and will share good moments with family and friends for years to come.

To help protect your investment, we've included some tips for keeping your kitchen at its best for years to come. You'll be pleased to know that your purchase also comes with a full two-year warranty against manufacturing defects. Not to waive your warranty, refer to the Cabinetry Maintenance and Information Guide for the details on the proper and Potvin approved care of your cabinets.

Should a problems arise, please contact Potvin Kitchens at 613-446-5181 for customer care.

Again, thanks for choosing Potvin Kitchens.

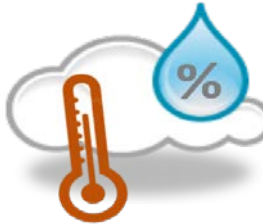
Cook, Eat, Share

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General Cabinet Maintenance Rules

Do

Control humidity



30-45%

Cleaning



Use mild soap and damp cloth

Maintenance



Use touch up sticks

Day to day



Immediately wipe spills

Don't

Heat and Steam



Avoid heat and steam

Cleaning



Avoid harsh chemicals

Cleaning



Avoid abrasives materials

Cleaning



Avoid excessive water

*Please refer to the Cabinetry Maintenance and Information Guide for the details on the proper and Potvin approved care of your cabinets.

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Effects of structural changes in your new home:

It is normal for a new house to settle after construction. This settling may affect your kitchen cabinets and counters. Doors may go out of adjustment and caulking joint may separate. Doors can be re-adjusted by following the instructions included in this package.

Ambient environment:

Smoke, sunlight and humidity can cause damage to cabinetry. High humidity may cause doors to warp, low humidity may cause shrinking or cracking. See Tarion recommendation below for humidity level.

- In the winter, keep the relative humidity in your home in the range of 30-45%. Lower humidity levels may affect your health and cause things made of wood to shrink. Excess humidity can cause condensation on windows and damage the surrounding wall. When using a humidifier, follow the manufacturer's instructions.
- In the summer, dehumidify the basement to avoid condensation buildup on the cool foundation walls.

Relative humidity levels should not exceed 60%

Read the full recommendations at www.tarion.com

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LIMITED WARRANTY CERTIFICATE

Potvin Kitchens warrants, only to the original end-user of the products it manufactures, against material defects and workmanship of its products for a period of two (2) years from either: a) the date of purchase by the end-user; or (b) the date of installation by an authorized Potvin Kitchens agent (the “Warranty Period”). If a defect should be detected within the Warranty Period, Potvin Kitchens will repair and/or restore its product to the product’s original specification(s); or replace the product, at its sole discretion. * This limited warranty is limited solely to the value of defective Potvin Kitchens products and applies only to those products which are stored, handled and installed in the manner recommended within our guidelines. Potvin Kitchens is not responsible or liable for any indirect, consequential or incidental damages sustained to the product during its use by the user.

RESTRICTIONS This Warranty does not cover or apply to:

- a) Physical transformations or alterations occurring to the product due to natural, inherent wood characteristics that predispose the product to changes in grain patterns or finish, or other transformations that may arise due to factors which may include, but are not limited to ambient environmental variables such as: sunlight or artificial lighting, extreme temperatures, humidity, poor ventilation, contact with water, and normal wear and tear;
- b) Variances in manually applied specialty finishes;
- c) Potvin Kitchens product that has been handled, modified or repaired by persons not employed, approved, or authorized by Potvin Kitchens;
- d) Instances where a defect appears or where a repair is required after misuse, abuse, negligence, accidents, improper use or installation, or lack of precaution, care, or normal maintenance during use;
- e) Damage or expenses incurred during removal, shipment and/or installation; Potvin Kitchens Limited reserves the right to change or alter materials and specifications due to ongoing product development. Material and specification changes compromising aesthetic appeal are not valid reasons for product refusal or replacement under warranty claims. Providing that the product sold is defective, which is to be determined within the terms of this warranty at the discretion of Potvin Kitchens, the original end-user may rely on the warranty by contacting either the dealer or builder from which the product was purchased/acquired by the end-user; or if purchased directly, by contacting Potvin Kitchens Limited. This warranty is hereby the sole warranty given by Potvin Kitchens and no authorized Potvin Kitchens representative is sanctioned to extend the terms of this warranty on its behalf. All other warranties express or implied are hereby excluded from this limited warranty.

This warranty is limited solely to original end-users, which are qualified as initial purchasers of new Potvin Kitchens products from Potvin Kitchens directly, or through its authorized builders.

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General Information:

phone number- 613.446.5181

e-mail- info@potvinconst.com

website- www.PotvinKitchens.com

address- 8850 County Rd. 17, P.O. Box 969,
Rockland, Ontario, K4K 1L6

Notes: